



Join the Frontline of Energy Storage Innovation

Understanding. Advancing. Powering the Future.

WattPower is a dynamic and fast-growing **manufacturer and distributor of photovoltaic equipment, including utility-scale Battery Energy Storage Systems (BESS)**. From our newly established headquarters in the greater Munich area, we coordinate our European expansion and serve customers involved in the energy transition—grid operators, large-scale EPCs, and industrial energy users.

As a modern player in the global storage market, we combine deep product innovation with a pragmatic, customer-oriented approach. Our solutions are designed for **grid-scale projects**, integrating batteries, PCS/inverters, EMS, and transformer technology.

We are now building our **technical and customer support team in Germany** to scale up operations and deliver top-tier service to our European customers. If you're excited by technology, motivated by rapid change, and ready to be part of a tight, mission-driven team, read on.

SOLUTION MANAGER / SERVICE TECHNICIAN (M/F/D)

Location: Greater Munich Area

Full-time | Office + Remote Flex | German + English Required

Your Role - Driving Technical Performance & Customer Confidence

- Handle **technical service processing** for our BESS and power conversion systems.
- Provide **1st-level technical support** for customers via phone, email, and remote tools.
- Conduct **2nd-level diagnostics and troubleshooting**, including on-site inspections if required.
- Assist with **configuration, commissioning, and parameterization** of PCS, plant controls, and grid interfaces.
- After in-depth onboarding, support **system design, sizing, and plant communication architecture**.
- Play a key role in **commissioning coordination** for energy storage systems and transformer solutions across Europe.
- Collaborate closely with engineering and sales teams to **optimize customer performance and uptime**.

Your Profile - Skilled Industry Professional with Passion for Technology

- Qualified in **electrical engineering, power electronics, or comparable**.



- Professional experience in planning **photovoltaic or energy storage systems** and a solid understanding of **electrical engineering** are desirable.
- Experience in **inverter-based systems, grid connection, or storage technology** welcome.
- Solid understanding of **PV, EMS or SCADA** is a plus—but not a must.
- Strong troubleshooting mindset and structured problem-solving approach.
- Fluent in **German** and proficient in **English** (technical and customer communication).
- Confident with **MS Office** and remote support tools.
- **Hands-on, proactive, service-minded** and comfortable in a fast-moving, modern environment.
- Willingness to grow with a new team and contribute to **WattPower's European rollout**.

What We Offer - Work with Purpose. Build Something Big.

- A **modern, growth-driven** company environment with direct impact on the European energy transition.
- Full-time position with **flexible hours** and **partial mobile working** options.
- **New Munich-area office hub** with strong infrastructure and travel connections.
- Competitive, **performance-based salary** and long-term development potential.
- Flat hierarchy, open culture, **short decision paths**, and lots of space for your ideas.
- Backing from one of the global leaders in battery storage and power conversion systems.

Are you ready to shape the future of energy with us?