



Join the Frontline of Energy Storage Innovation

Understanding. Advancing. Powering the Future.

WattPower is a dynamic and fast-growing **manufacturer and distributor of photovoltaic equipment, including utility-scale Battery Energy Storage Systems (BESS)**. From our newly established headquarters in the greater Munich area, we coordinate our European expansion and serve customers involved in the energy transition – grid operators, large-scale EPCs, and industrial energy users.

As a modern player in the global storage market, we combine deep product innovation with a pragmatic, customer-oriented approach. Our solutions are designed for **grid-scale projects**, integrating batteries, PCS/inverters, EMS, and transformer technology.

We are now building our **core European leadership team** and are looking for a technically experienced and leadership-driven professional to take charge of our Service & Solutions Engineering team.

HEAD OF SOLUTION / SERVICE ENGINEERS (M/F/D)

Location: Greater Munich Area

Full-time | Office + Remote Flex | German + English Required

Your Role - Build and Lead WattPower's Technical Service Backbone

- Lead and grow the team responsible for **pre-sales technical support, project configuration**, and **after-sales service** across Europe.
- Coordinate all **solution design**, system **sizing**, and **technical validation** activities supporting our commercial teams.
- Oversee the **commissioning process** for BESS projects, including transformer stations, EMS integration, and grid interface compliance.
- Set up and optimize internal **service workflows** for diagnostics, ticketing, on-site interventions, and escalation procedures.
- Manage and develop 1st and 2nd-level support across multiple channels (phone, email, remote tools, field ops).
- Act as technical escalation point and interface between product engineering, application engineering, and customers.
- Contribute to **product localization**, documentation, and **knowledge base development** to support growth in German-speaking and wider European markets.
- Collaborate with sales, operations, and supply chain to ensure technical delivery aligns with project timelines and quality expectations.



Your Profile - Experienced Leader with System Expertise and People Skills

- Degree in **electrical engineering, energy systems, or power electronics**, or equivalent knowledge.
- Experience in **BESS, renewables, power conversion**, or adjacent grid-tied technologies.
- Proven track record in **team leadership, project coordination, or technical support leadership**.
- Strong understanding of **inverter systems, EMS/SCADA**, grid codes, and commissioning protocols.
- Proficient in both **German and English**—essential for internal and external coordination.
- Process-driven mindset with the ability to build scalable technical support operations.
- Able to represent WattPower with customers and channel partners on complex technical matters.
- Hands-on, pragmatic, and motivated to contribute to building a best-in-class BESS support function from the ground up.

What We Offer - Lead with Purpose. Grow with Us.

- Be a **key player in shaping WattPower's technical service function** across Europe.
- A modern, agile company structure where leadership has visibility and impact.
- Full-time position with **flexible hours** and **partial mobile working** options.
- **New Munich-area office hub** with strong infrastructure and travel connections.
- Competitive, **performance-based compensation** and long-term development potential.
- Flat hierarchy, entrepreneurial culture, **short decision paths**, and lots of space for your ideas.
- Backing from one of the global leaders in battery storage and power conversion systems.

Are you ready to shape the future of energy with us?